# Fort Bend County
# RFP 17-028

## Q&A #1

Question 1:    Is Fort Bend County seeking one co-location site for business continuity (see 8.1 - 8.5) and a separate site (or cloud) for Disaster Recovery purposes (see 8.7, specifically #c and #d referring to "the DR site")?  Or one location (business continuity datacenter and disaster recovery site used interchangeably), with Disaster Recovery services?

*Answer:  Fort Bend County is looking for one site only.*

Question 2:    If two separate sites are required, when 8.7 #b and #d refer to the "primary site", is that the business continuity primary site or the FBC primary site - the Jane Long data center?

*Answer:  Jane long is primary, DR is secondary*

Question 3:    Please clarify/define the objective and scope of this project? i.e. Primary and secondary site for 2 cabinets and connectivity between the sites. Or cloud services plus two cabinets at a BC/DR secondary site

*Answer: Jane Long is our only site currently; we are looking to institute a secondary BC site.  The only concern we have is for the vendor to quote out a secondary site option, we think we need two cabinets to start with.*

Question 4:    Define "primary site".  Does this refer to the Jane Long Building?  Is this RFP for a business continuity data center only?

*Answer: It only needs a BC site option, nothing for the Primary which is currently Jane Long.*

Question 5:    Please define "Internet 11 carrier" used in 8.5.b.

*Answer: Fort Bend County wants to ensure that you have multiple connection into the site for redundancy.*

Question 6:    8.7.a is not applicable in a collocation scenario.  There seem to be quite a few things referring to cloud or hosting solutions.

*Answer: If you have no option for cloud that is fine, we are looking at both scenarios*

Question 7:    8.11 is not applicable in a collocation scenario as we don't host any customer data.
*Answer: Again this is not a problem as we are looking at both scenarios, please put what you are capable of.*

Question 8:   8.9.c Please expound on type of monitoring required.

*Answer: Do you have network monitoring services, server monitoring services, access control monitoring to site?*

Question 9:   8.10.a Please expound on network set up requirements.

*Answer:   Can   you   provide   installation\configuration   services   for Hardware\Networking gear.*

Question 10:   Does the County currently have a DR solution?

*Answer: No*

Question 11:   If so, is it with an outside Vendor?

*Answer:  N/A*

Question 12:   What was the outcome of RFP 16-104 for Co-Location Services?

*Answer:  As stated on the tabulation posted on the website, all responses were disqualified for failure to provide required proof of insurance.*

Question 13:   In the RFP Section 7.2 it states that it is the County's intention to centralize most systems to the Jane Long data center and incorporate a business continuity datacenter with which we partner out of this process. When do you anticipate the consolidation project will be completed?

*Answer: May 2017*

Question 14:   In Section 8.7 Disaster Recovery Services, please define what is meant by different geographical area? i.e., region, state, etc.

*Answer: Not located within 20 miles of Richmond, Tx.*

Question 15:   In Section CL3, it states operational mirror site must be located at least 75km from the primary site.  In Section RS3 it states the target recovery site located at least 150km from the primary site.  Please verify distance between primary and recovery sites.

*Answer: This should have been reworded; we want to ensure that the BC site is far enough away that a severe event would not affect Jane Long, our Primary, and the secondary site we are looking to stand up.*

Question 16:   Will the County consider extending the proposal response due date of November 15th?

*Answer:  RFP has been extended to November 22nd per Addendum #1 issued on November 14th.*